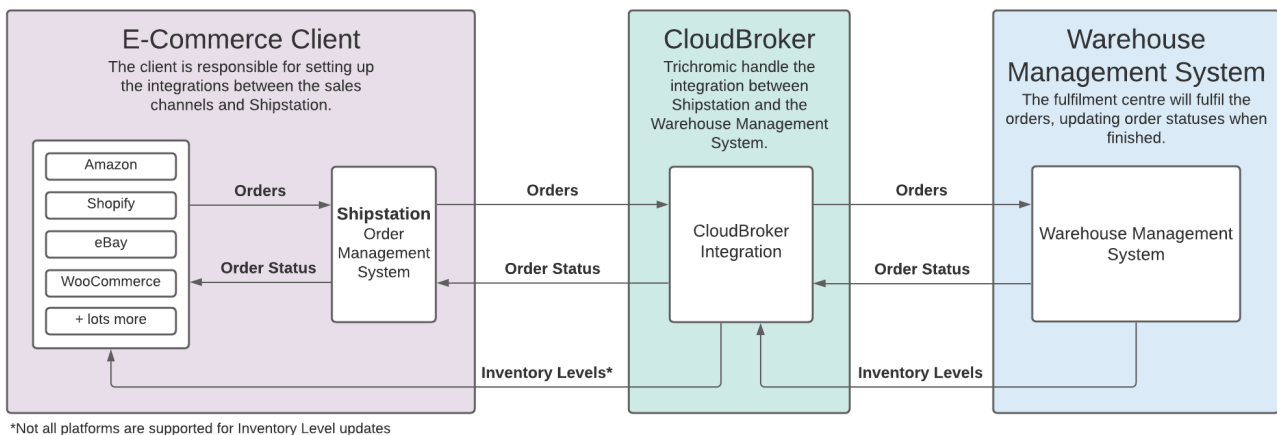


CloudBROKER basic overview

CloudBROKER

CloudBROKER is a service provided by Trichromic LLP which forms a link between the OMS (Order Management System) Shipstation and the WMS (Warehouse Management System). Our integration system will monitor ShipStation for new orders and automatically pass them through to the WMS for Fulfilment. Depending on requirements, CloudBROKER is also able to pass the tracking and courier information for each order from Boxtop and update the status on Shipstation where it will be updated in the sales channel where your customers can be notified of dispatch.



Shipstation

Shipstation is an Order Management System which can connect to multiple sales channels and provides easy management of those orders. We have chosen to work with Shipstation as they already integrate with all the most popular sales channel platforms.

We will require a Shipstation account for the initial configuration, your fulfilment centre may also require ongoing access to this account to manage orders, and potentially using the Shipstation courier integration to print shipping labels.

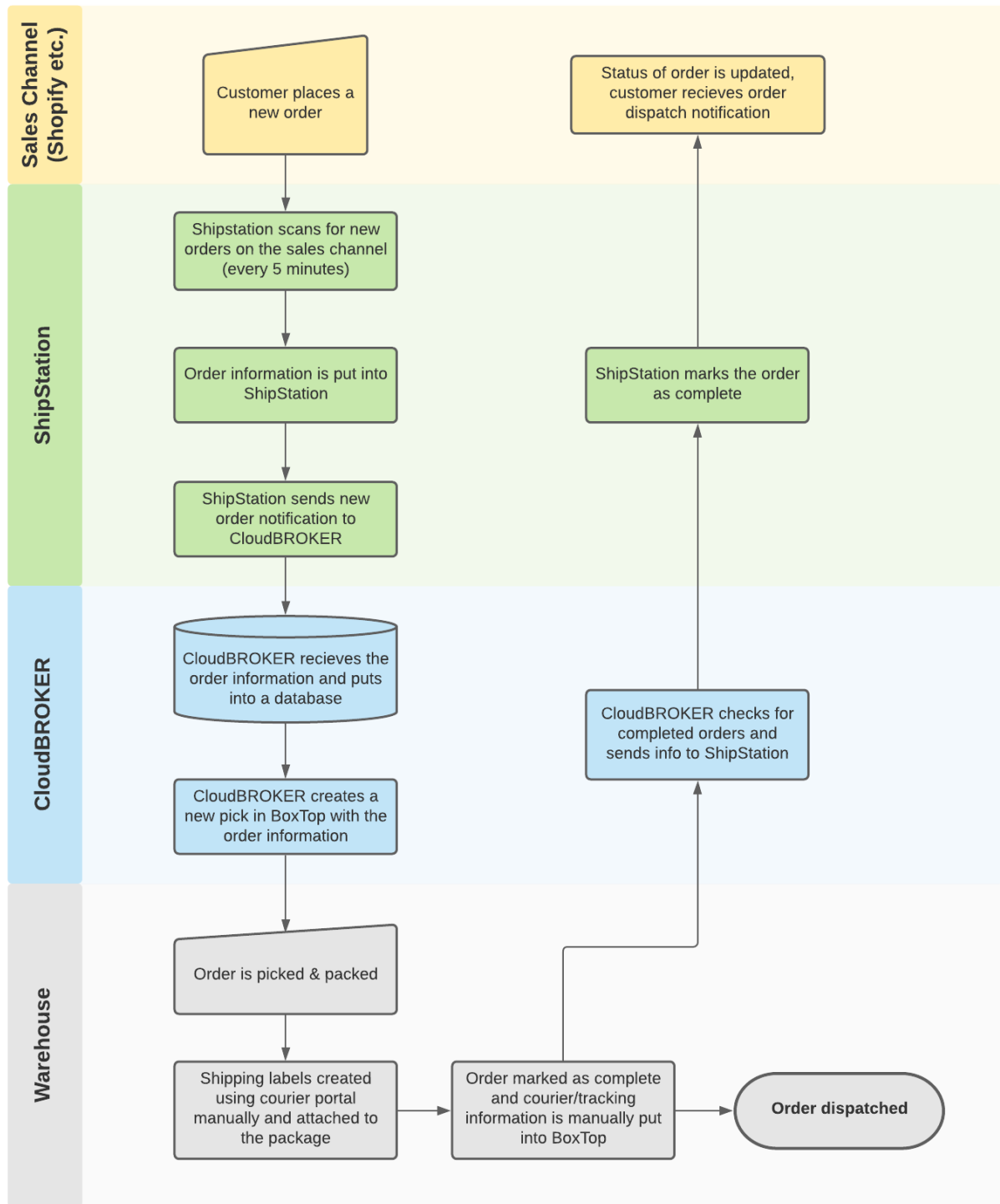
Inventory level updates

Shipstation is unable to send updated inventory levels to the sales channels. Instead, we can integrate directly with the sales channels to provide frequent inventory updates bypassing Shipstation. We currently only support a small number of platforms at this time, but depending on complexity, can add support for other platforms if required. Currently, CloudBROKER do not integrate with any 3rd party inventory management systems.

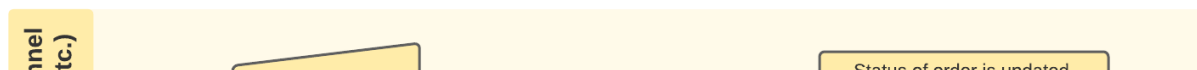
Configurations

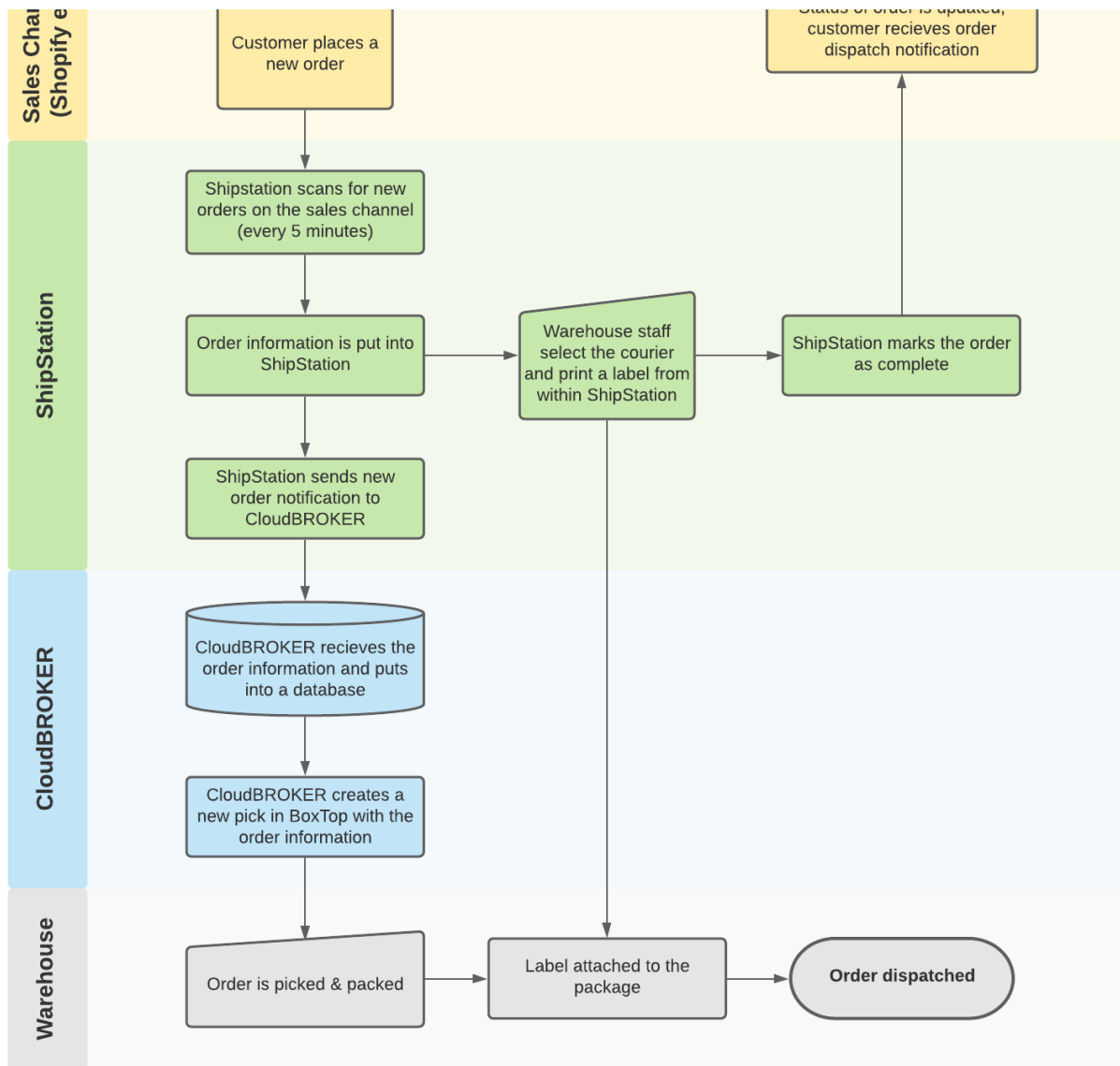
1. Courier booking done manually via an external courier booking portal. Tracking information is added

directly into BoxTop where it is picked up by CloudBROKER.



- Using ShipStations courier integration system to create shipping labels. Shipstation directly updates the order at the sales channel with the status and tracking information.





- Using Metafour, an external courier portal. Order information is sent by CloudBROKER to Metafour after a manual check of the order details. Once booked, Metafour sends the tracking information back to CloudBROKER which then updates the sales channel directly as well as ShipStation.

CloudBROKER using Metafour

